

Agenda : Brush-Up Amadeus Basic and Advance Reservation



Day 1

Encode/Decode City or Airport Names

Encode/Decode Airline

Amadeus Air

- Availability Display (AN)
- Availability Dual City Pair

PNR Creation (5 Mandatories)

- Ignore (IG) and Retrieval PNR (RT)

Special Service Request (SR CTCE, SR CTCM, SM, SR, SR DOCS)

Frequent Flyer (FFD, FFA, FFN)

PNR Security (ES)

Print and Email Itinerary (IED, IEPJ, IEPJ-EML, IEPJ-EMLA)



Day 2

PNR Modification

- Cancelling in PNRs (XE, XI)
- Split PNRs (SP)
- Name Update (NU)

Option Element

Amadeus Search PNRs

- Search by Flight
- Search by Office

Copy PNR

Passive Segment

Ghost Segments